# Certificate of Excellence

*Policy Advisory Simulation*

*Awarded to*

## Komal Bawa

*for exceptional performance in the Policy Advisory Simulation, conducted as part of the Research, Analysis and Advisory Hub Policy Bootcamp 2026, as a member of Team Civitas, and for contributions to the advisory report titled*

*From Complaint Disposal to Consumer Resolution : Reforming India 's Grievance Redressal System*

*In recognition of excellence in policy analysis and advisory practice.*

**DR. PARTHA SARATHI MISHRA, IAS**
**CHAIR, EVALUATION PANEL**

RAAH POLICY BOOTCAMP 2026

**PARNEET KAUR**
**FOUNDER, RAAH**

ISSUED ON 20 NOVEMBER 2026
CERTIFICATE NO. RAAH-PB-2026-033

RESEARCH, ANALYSIS AND ADVISORY HUB